

MarketSpark Installation



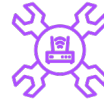
Project Setup

Gather Site Details and Solution Design



Fulfillment

SIM Activation and Provisioning



Installation

Finalize Install Date and Execute Installation



Hypercare

Confirm Completion and Handoff to Support

TYPES OF SERVICES

Excess time associated to out-of-scope work such as cable runs, troubleshooting, internal wiring or end-peripherals testing, are subject to additional cost at a time and material rate.

120 mins

Site Survey

The tasks include the installation of equipment, validation of cellular modem signal strength, and testing of dial tone and two-way calls at the 66 block.

90 mins

Equipment Install Only

The tasks include the installation of equipment, validation of cellular modem signal strength, and testing of dial tone and two-way calls at the 66 block.

150 mins

Equipment Install + Cutover

The tasks include the installation of equipment, validation of cellular modem signal strength, and testing of dial tone and two-way calls at the 66 block. Includes up to 1-hour for connection to end devices

180 mins

Equipment Install Cutover + Porting

All services included in the installation and cutover, plus porting of active phone numbers from existing carrier lines.

MAXIMIZE ONSITE EFFICIENCY

Telco Room

Ensure room has mounting space and perm power is available from an unswitched outlet.

On Site Contacts

Provide local site contact information and ensure they are present on the day of installation.

Telephone Numbers

Provide phone numbers for all existing lines or indicate if lines will be new.

Existing Lines

Ensure existing lines are tagged with existing phone number at the demarc.

End Peripherals

Ensure on site contact can locate end peripherals. Validate functionality of device and labeling of inside wiring prior to tech arrival.

Burglar or Fire Lines

Notify MarketSpark of your desired cutover approach; set up of biscuit jacks for handoff or vendor meet during install.